

ALEX HOTEL

HOTEL GUIDE A-Z

Adaptors

Forgot your travel adaptor at home? You can purchase one from one of the convenience stores along William Street! Just visit reception for directions.

If you have a device with a USB connector, you will find a couple of USB ports in the power point next to the bed which may come in handy!

Air con

Each of our rooms features individual reverse cycle air-conditioning with controls located next to the door. To help save energy, the air-conditioning will turn off automatically when you remove your key card from the slot on departure or open the balcony door (if you have one that is).

Alarm – wake-up call

If you need some encouragement to get up in the morning, let us be your alarm. Just let us know and we'll arrange a wake-up call for you.

Baby Cots

We offer baby cots free for guest use on demand and subject to availability. If you'd like one please let us know asap!

Baggage Storage

If you're checking out and don't feel like lugging your bags around for the day, you can leave them with us. Just drop them off on departure and we'll securely store them until our final goodbye.

Bikes

We think there's nothing like exploring a city under pedal power and you may have spotted our fleet of bikes on the way in – they're there to be borrowed free of charge. Ask us about our favourite cycle routes.

Blankets

Feel the cold or doona not your thing? We have plenty of spare blankets on hand. Just give us a call and we will deliver to your door.

Breakfast

It's important to start the day well. Our continental breakfast buffet is served on the mezzanine level from 7am – 10am each day.

ALEX HOTEL

HOTEL GUIDE A-Z

Brought your own beer?

Please note that Alex Hotel does not hold a Bring Your Own (BYO) liquor license. As such, guests are permitted to consume alcohol purchased externally only within the privacy of their own rooms. Consumption of outside alcohol in communal areas is strictly prohibited and may result in fines. We encourage you to enjoy a selection of beverages available at our Lobby Bar or order from the extensive menu and wine list at Shadow Wine Bar & Dining for a delightful experience.

Car Parking

While we don't have our own parking, if you've got a car there are a number of paid parking facilities close by. Click [here](#) for details of all the car parks close to the hotel.

The most convenient Parking is the [State Library car park](#), off Francis Street just next door. Just remember not all the car parks are open 24 hours, so if you need to get in late or out early please check before parking. If in doubt, let us know and we can point you in the right direction.

Check-in/Check-out

Check-in is typically at 3pm with check-out at 12pm. If you are looking to check in earlier or check out later, please check with our front desk team regarding availability and the extra costs that might be incurred!

Coffee Tea

While we don't have mini bars or kettles in the room, you'll find complimentary coffee from our automated coffee machine, tea, and fresh milk in the Mezzanine Lounge Pantry. Feel free to help yourself at any time of the day or night and we're completely cool with you taking a cuppa back to your room.

Our Lobby Bar is also open throughout the day, so if you're craving a great locally roasted coffee come and see us, we'll sort you out.

Contact us

You can reach out to the front desk team through the phone in your room or simply dial +61 407 586 928. Alternatively, you can also write us an email at reception_alexhotel@evt.com.

Ear Plugs

Our central location certainly has its perks, but it can also get a little noisy. Our double-glazed windows do their best to keep the noise out but if you need some extra protection you will find ear plugs in your bathroom vanity kit.

ALEX HOTEL

HOTEL GUIDE A-Z

Events

If you got a little event or soiree in mind, we'd be more than happy to help you put something together. Our hotel communal areas and 6th floor meeting room is available for a range of events, with catering available from Shadow Wine Bar. Feel free to get in touch with us to discuss what you had in mind.

Emergency

For emergency services requiring immediate attention, please dial 000. For any other inquiries requiring police assistance, please dial 131 444. Kindly let our front desk team know should you require additional assistance as well.

Fire & Evacuation

We take your safety seriously and hope you do too. See the round sign on the back of door – read that if the alarm goes off. It'll remind you where the nearest fire escape is and best way out in the event of an emergency. Along the way you'll find additional signs telling you where our hotel muster point is located.

Fridge

If you have items that need to be kept cool, make full use of our communal fridge at the kitchenette on our mezzanine level (level 1). Alternatively you can also pass them along to reception and they will pop them in our secure fridge downstairs if security is your concern! 24/7 reception means we can grab them for you at any time.

Games

Staying in? Find a stack of our favourite games in the mezzanine lounge including Scrabble, Code Names, Uno, Rummikub, Articulate and Monikers.

Gym

While we do not have an on-site gym, we do have a partnership with Chris Wilson Fitness Studio, who are offering free classes to all Alex Hotel guests! For more information about the studio, please visit their website [Chris Wilson Fitness Studio](#).

Hair Dryer

You'll find a hairdryer in the calico bag in your bathroom, or in the drawer under your bench.

ALEX HOTEL

HOTEL GUIDE A-Z

Housekeeping & Room Refresh Initiative

We'll service your room daily. If you'd rather sleep in for a bit, simply hang out your door sign with the red 'Dreams in Progress' sign facing the corridor and we'll leave you alone until you're ready to have your room serviced!

Feeling sustainable AND in the mood for free credits? Our very own 'room refresh initiative' is just the thing for you! We've run the numbers, and we estimate that each time you forgo a housekeeping service, we can conserve nearly 50 litres of water and 0.65 KW of electricity. Each time you say 'no thanks' to housekeeping by placing the door hanger that was placed on your pillow outside your door, you receive a \$10 F&B credit daily. And this credit is automatically applied to your bill when you check out, so remember to charge everything to your room!

Internet

Wifi is free and all around you!

Username: Alex Wifi

Password: alexwififree

Iron

You will find irons and ironing boards on each floor. They are located in the cupboard with a small iron symbol above the door. Grab what you need and leave it outside your door when done for us to put away.

In-Room Dining

Hungry for food but lazy to head out? We do room service from Shadow too! Simply [click here](#) to view the menu, then give reception a call once you've decided on a dish!

ALEX HOTEL

HOTEL GUIDE A-Z

Laundry and Dry Cleaning

Our friends at Broadway Dry Cleaners have been in the game for decades and are tried and tested. Available Monday to Friday simply drop off your laundry in the bag provided together with your completed laundry docket with reception by 9am for a same day service. Alternatively, the closest laundromat is OzDobi, located at 154 Newcastle St, Perth WA 6000.

Living spaces

The focal point of the hotel stretches across the two levels and should be regarded as your home away from home. Whether it's a coffee or a glass of wine; to relax or to work, the space is yours to make your own and we'll always be on hand for a chat or to offer directions to our favourite haunts.

Lost and Found

For any personal items that may have been misplaced, please let us know at reception. Leave something behind? Let us know and we can post it back to you!

Loyalty Program

EVT Stays is our exclusive loyalty program, offering members exceptional benefits across our collection of hotels, including QT, Rydges, Atura, and hotels under the independent collection such as our hotel! As a member, you can enjoy perks such as discounted rates, dining savings, and the opportunity to earn points toward free nights. Membership is free, and you can join or manage your account at EVT Stays - Unbeatable Hotel Rates & Exclusive Extras.

Meeting Room

Located on the 6th floor with great views of the city and surrounds our function and meeting room is a great space for smaller corporate events. Fitted out with AV system and other amenities, let us know what you are after, and we'll assist you to put something together.

Movies

Palace Cinema is just 500m from our front door at Raine Square. Palace features high quality international and local art house movies, mainstream titles, events and film festivals. We recommend going Platinum and making use of the private bar and fully reclining leather seats.

ALEX HOTEL

HOTEL GUIDE A-Z

Payment methods

Please note that Alex Hotel operates as a cashless venue. We accept all major credit and debit cards, including Visa, Mastercard, American Express, and JCB. For added convenience, we also support digital wallets such as Apple Pay and Google Pay.

Roof Terrace

Feel free to head up to the roof terrace and take in the view. Located on level 6, you'll find a great range of comfy places to sit back and relax. Why not grab a wine from the lobby before you head up?

Safe Deposit Box

Safe deposit boxes are located with us at reception. Please let us know if you would like to keep any valuables secure.

Safety & Security

We are here to look after you.... for your safety and security, the front gate of the hotel is locked each night – your room key will let you back in and there is an intercom just in case. It is also important that you take the time to review the evacuation procedures on the back of the door and in the event of an alarm, please follow the instructions provided.

Smoking

We love fresh air and hope you do too. To ensure it stays that way for everyone, the hotel is strictly non-smoking, including the balconies and terraces. If you would like to go for a smoke, kindly step out of the hotel before doing so. Smoking in the hotel will incur a \$200 fee that is pre-authorized upon your check-in.

Shopping

Looking to shop till you drop? We have our very own Hay Street and Murray Street mall located in the CBD, just a short ten-minute walk away! The largest shopping centre in WA, Westfield Carousel Shopping Centre, is just a half hour's drive away as well!

Transportation

Out for an adventure? Alex Hotel is located 5 minutes away from the Perth Train Station and the Perth Bus Port at Yagan Square! Simply ask our friend reception for directions. Did you know that the CAT (Central Area Transit) buses in the city are also free to ride?

ALEX HOTEL

HOTEL GUIDE A-Z

Umbrellas

We have you covered – literally. Grab one from reception on your way out the door.

Water

The water bottles in the communal mezzanine fridge are complimentary and, to reduce waste, are refilled daily, but please let us know if you require extra. In fact, the same goes for anything you find in the room – towels, linen, blankets, glassware, ice.

EAT & DRINK

Lobby Bar

While we don't have mini bars, we do have a great selection of craft beer, local wines and spirits to quench your thirst - just head to the ground floor and we'll look after you. For something a little more substantial, Shadow Bar & Kitchen is open Tues – Thurs 3pm – late; Fri – Sat 12pm – late.

Shadow Bar & Kitchen

Our very own Shadow Bar & Kitchen offers a sophisticated yet relaxed setting in the heart of Northbridge. Housed behind a classic 1950s façade, the venue features a grand vaulted dining room that blends timeless Italian influences with contemporary flair. You can enjoy an extensive selection of European wines, expertly crafted cocktails, and a menu that celebrates seasonal ingredients and classic Italian fare. From a cheeky glass at lunch to an afternoon aperitif or something a little more serious after dark. Call down to reception to book a table. Tues – Thurs 3pm – late; Fri – Sat 12pm – late.